

<b>Revision:</b>	<b>3.3</b>
<b>Date:</b>	<b>1/11/2017</b>
<b>Approved by</b>	<b>GK</b>

## QUALITY POLICY


**Campbell & Kennedy (C&K)** has four main divisions including CK Energy, CK Technology Solutions, CK Electrical Contracting and CK Fire. C&K provides renewable energy installations and electrical contracting services as well as installations and maintenance of digital TV networking, and fire safety equipment to organisations throughout the UK.

**Campbell & Kennedy** is committed to consistently deliver a high level of service throughout our business UK wide.

**Campbell & Kennedy** is committed to comply with the requirements of ISO 9001:2015 and continually improve the effectiveness of the quality management system.

**Campbell & Kennedy** is committed to implementing appropriate processes to enable the delivery of the highest practicable quality products and services. We will therefore:

- Clearly understand the current and potential future requirements and expectations of our customers;
- Commit to comply with requirements and continually improve the effectiveness of our QMS;
- Provide a framework for establishing and reviewing our Quality Policy and Quality Objectives and Targets on at least an annual basis;
- Ensure our policy is communicated and understood through all levels of the organisation.
- Work closely with our customers, suppliers and partners to achieve business and quality objectives;
- Deliver products and services of the highest practicable quality, reliability and consistency that meet our customers' requirements;
- Implement quality management in a systematic and planned way through the application of management systems that support the delivery of the business plan;
- Educate and train our people to support the delivery of high quality work;
- Measure at an appropriate level service performance and customer satisfaction;
- Continually review and improve our processes and levels of service.
- Senior management is committed to quality improvement through setting and reviewing objectives and targets for quality performance on at least an annual basis.

Signed  Date: 1/11/2017

G. Kennedy, Managing Director

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